# Fund Services

Scalable fund services backed by deep market experience and global capability



**We help investment managers simplify operating complexity, strengthen governance and access the scale, specialist expertise and integrated infrastructure they need to support growth with confidence.**

## The Challenge

For investment managers, growth can quickly expose the limits of operating models built for a smaller, simpler environment. As funds scale, product structures become more complex, compliance and reporting demands increase, and investor expectations for digital communications continue to rise.

Maintaining in-house systems, specialist expertise and robust operational controls can also be costly and resource intensive. This places growing pressure on teams to manage administration, oversight and investor servicing while staying focused on performance, client outcomes and growth.

A fund services partner is needed that can reduce operational burden, strengthen resilience and governance and provide scalable infrastructure without adding more complexity in-house.

## The Solution

MUFG Corporate Markets helps investment managers reduce operational complexity through integrated **fund administration, custody, registry and investor servicing** capabilities.

We combine Australian market expertise, disciplined governance and scalable infrastructure to support managers across products, markets and investor segments.

### Global scale and integrated capability

Access custody, fund administration, registry and investor services through a single relationship, supported by our global network and broader capital markets capability including FX overlay, collateral management and securities lending

### Scalable operating infrastructure

Our technology enabled operating model supports high transaction volumes, automated processing and reliable service delivery, helping reduce operational risk, improve efficiency and minimise the cost and complexity of maintaining infrastructure inhouse

### Experienced partnership and governance

Dedicated relationship management, structured onboarding, automated controls and audit-ready reporting provide clear accountability, stronger oversight and support for evolving regulatory and compliance requirements

### Digital solutions for complex needs

Investor Centre, Fund Manager Portal and InvestOne support advanced reporting, investor servicing and scalable accounting functionality to support the evolving needs of complex funds and high-growth investment managers

## Our Services

Our fund services reduce operational complexity, helping investment managers to stay focused on performance, business growth and investment outcomes. We provide:

- **Global custody** across 90+ markets with comprehensive custody services including trade settlement, asset servicing, reconciliation, corporate actions, income processing and integrated cash management to deliver transparency and control across global operations
- **Fund administration** delivers end to end administration services covering daily NAV and unit pricing, fee accruals, income distributions, financial reporting, audit coordination and tax reporting to support accurate valuations and timely oversight
- **Regulatory and compliance reporting** across fund administration, custody and tax obligations to ensure managers meet regulatory reporting requirements with confidence and accuracy
- **Unit registry and investor services** including a fully integrated service solution including digital onboarding, AML/KYC verification, automated transaction processing, FATCA/CRS support, contact centre services and investor portal access to improve both manager and investor experiences
- **Performance and analytics** with advanced reporting and data capabilities including performance attribution, online reporting portals and integrated data solutions, enabling greater transparency, operational insight and decision making support
- **Digital capability for complex needs** our Investor Centre, Fund Manager Portal and InvestOne deliver robust reporting, investor servicing and scalable fund accounting capabilities designed to support complex fund structures, growing investor bases and high-volume operating environments
- **Experience across diverse investment structures** including extensive experience servicing trusts, ETFs and other listed vehicles, equities, superannuation and annuity products, providing greater certainty and operational expertise across a broad range of investment strategies and structures

### Why Leading Investment Managers Choose MUFG

Supporting more than **750** funds and **$500 billion+** in assets under administration across a broad range of investment structures and strategies

### Trusted by Global Leaders

**7** of the world's top **10** fund managers choose MUFG as a service provider

### Proven Scale and Expertise

Our Transfer Agency processed more than **4,700** fund-level distributions in 2025 demonstrating our ability to support complex, high-volume operating environments

### Access the Strength of a Global Financial Group

Beyond core custody, fund administration and registry services, our clients can leverage MUFG's broader global capabilities to **enhance operational efficiency, manage risk and support growth**

# Clients We Support

**Since 2005, we have partnered with Australian financial services clients, from large institutions to specialist boutique managers, delivering custody, fund administration and registry solutions designed to support scale in operations, complexity and growth.**

Our experience spans a wide range of asset strategies and asset classes, including equities, fixed income, passive and index funds, alternatives, private equity, multi-asset portfolios, property, derivatives, cash and ESG-focused investments. This breadth of experience enables us to deliver tailored servicing models that meet the unique operational requirements of each client segment.

## Asset Managers

*Institutional, wholesale, retail mangers, alternative and private markets managers, boutique and emerging fund managers, private wealth firms and family offices*

- Full-service custody, fund administration and registry solutions
- Tailored fund structures including feeder funds and complex investment vehicles
- Sophisticated investor servicing and administration
- Customised reporting, operational support and scalable infrastructure

## ETF Issuers and Listed Vehicles

- Fund administration and custody services
- Listed and unlisted registry services
- Operational support and reporting
- Expertise in exchange traded and listed investment structures

## Superannuation Funds

- Full-service custody, fund administration and registry services
- Member administration support
- Regulatory reporting and compliance capabilities
- Scalable operational infrastructure for growing member bases

## Trustees and Responsible Entities

- Operational infrastructure to support governance and oversight obligations
- Regulatory compliance and compliance reporting
- Fund administration, custody and registry support
- Independent servicing solutions to support fiduciary responsibilities

## Consultants and Investment Advisors

- Fund structuring and operational design support
- Data reporting and analytics capabilities
- Custody and administration expertise
- Scalable operating models to support client growth and evolving requirements

## Who We Are

**MUFG Corporate Markets, is a division of MUFG Pension & Market Service, who are a member of MUFG, a global financial group with offices in over 30 locations.**

As Australia's largest ETF administrator, we bring deep market experience, scale and a proven track record, having supported market-first launches including Australia's first ETF and first active ETF. Today, we partner with boutique managers and some of the world's largest asset managers to help simplify operations, manage risk and support long term growth.

With more than $500 billion in assets under administration and $85 billion in ETFs under administration, we are a leading provider of custody, fund administration and registry services across Australia and New Zealand.

Whether you're launching a new fund, scaling an existing operating model or seeking a provider that can support increasing complexity, MUFG can help.

Fund services backed by experience, scale and the strength of a global financial group.

Contact us |
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